

# CAMS2000 For The Yellow Metal Shipping Agency FZE, Jebel Ali

## User Statistical Report

From: 01-Apr-04 To: 30-Apr-04

Report Date: 13-12-2004 7:18:05 PM

User	All Calls					International Calls			National Calls			Local Calls			Received Calls		
	Total			Average		Total			Total			Total			Total		
	Count	Duration	Cost	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost
Bob Smith	28	01:57:47	19.80	00:04:12	0.71	1	00:04:34	11.10	14	01:17:24	8.70	1	00:03:24	0.00	12	00:32:25	0.00
Mansur Ali	18	03:59:22	252.30	00:13:18	14.02	5	01:53:14	246.30	7	01:05:26	6.00				6	01:00:42	0.00
Miscellaneous	2	00:00:00	0.00	00:00:00	0.00										2	00:00:00	0.00
Mohamed Farooq	12	00:15:59	0.90	00:01:20	0.08				3	00:01:46	0.90	1	00:08:31	0.00	8	00:05:42	0.00
Ramesh Krishnan	28	03:09:01	73.50	00:06:45	2.63	6	00:29:09	63.60	15	01:55:06	9.90	2	00:23:48	0.00	5	00:20:58	0.00
<b>Over All</b>	<b>88</b>	<b>09:22:09</b>	<b>346.50</b>	<b>00:06:23</b>	<b>3.94</b>	<b>12</b>	<b>02:26:57</b>	<b>321.00</b>	<b>39</b>	<b>04:19:42</b>	<b>25.50</b>	<b>4</b>	<b>00:35:43</b>	<b>0.00</b>	<b>33</b>	<b>01:59:47</b>	<b>0.00</b>

Filter values (blank when no filter)

Ext:	Dpt:	Duration:	To:	Time Zone:	To:	Type:
Emp:	Div:	Cost:	To:	Tel:	Un-Answered:	Area: